

## Kenneth Doherty

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**From:** Merit Network <meritnetwork@mkg.merit.edu>  
**Sent:** Monday, March 9, 2020 3:04 PM  
**To:** Kenneth Doherty  
**Subject:** A Message from Merit's President & CEO

Dear Members,

I am writing to you in regard to the recent concerns around the possible spread of COV-19. Though there are currently no confirmed cases in Michigan, Merit is taking precautionary measures in the event that this situation escalates. Should the spread of coronavirus progress, please be assured that Merit is prepared to maintain our members' network connectivity and will continue operation of the 24x7 Merit Support Center (MSC). We are engaging critical vendors and partners to ensure supplies and services continue to be provided or are on standby in the case of a long-term event.

Merit will employ expanded remote work procedures for both technical and administrative operations, and will maintain continuous communication with our membership throughout any eventuality.

We will continue to monitor the COVID-19 situation carefully and will provide updates through our standard communication channels with any critical information as it arises. Any network issues should follow standard notification processes via the MSC. You may also call our team at 734.527.5700; email us at [info@merit.edu](mailto:info@merit.edu), and; follow us on Twitter, LinkedIn and Facebook if you have additional questions or concerns.

It is my sincere hope that all of Merit's community members, their employees and their families remain healthy during this time of apprehension.

Sincerely,

**Joe Sawasky**  
President & CEO  
Merit Network

This email was sent to ken-doherty@wayne.edu by Merit Network

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